Warranty & Credit Policy

PCI Cards- Within 12 months from date of purchase, credit will be given for purchase price only, minus any repair fees charged to us by the PCI card manufacturer.   We will RMA the card to the PCI card manufacturer and invoice our customer for a new PCI Card. Once we receive the card back from the PCI card manufacturer (this may take up to 4 weeks) credit will be given to our customer minus any repair fees.

Daughterboards- If older than revision 6.15, credit will not be given. If damaged beyond repair, credit will not be given. If purchased within 6 months and product is not physically damaged, the item will be tested and repaired, or replaced. If older than 6 months a testing and repair fee of $30.00 plus parts will be charged. In the event of a manufacturer defect, within a 12 month period, full credit will be given.

Software- No credit will be given on software purchases.
Anything prior to Version 2.4.xx will need to be upgraded to the newest version of the software, for the price of the current software (not including any hardware upgrades). For natural disaster instances such as flood, lightning and fire, credit for hardware will not be given. However, amount of credit for software will be given depending on date of purchase (this credit may ONLY be used toward new hardware and software, no refund will be given). In order to receive software credit, we must receive hardware back no matter the condition. In the case of a theft, credit will not be given for hardware or software. Appraisals can be requested. Microsystems World CNC, LLC makes no warranties either expressed or implied, including any implied warranties of fitness for a specific purpose, for this software. This package is provided solely on an "as is" basis. All risk involved in the use of this software is the responsibility of the purchaser.

<u>Shipping-</u> At no time will the cost of shipping be refunded.

The hardware sold with WinCNC can potentially last many years, provided it has been installed and connected according to recommended directions and specifications. The inputs and outputs can be sensitive to over-voltage, or over-current, but if used correctly, normally they will function properly without incident. If installed incorrectly, the PCI card, Daughterboard or both can be damaged instantly. We will accept returns of any equipment; however the amount of refund will be based on any damage, and the type of damage to the hardware.

<u>Disclaimer-</u> Microsystems World CNC, LLC disclaims all liability for any and all damages, including incidental and consequential damages in connection with use of this software. The sole and exclusive liability of Microsystems World CNC, LLC will be limited to the purchase price of this software package.

If you do not understand and agree with these disclaimers, please do not use this product. Return all materials to the place of purchase for a full refund.